

Online Detailed Coded Record Access

What is Online Detailed Coded Record Access?

From 31st March 2016, patients can request to see their detailed coded records (DCR) via our online services (SystmOnline).

What is included in DCR?

DCR includes:

- Allergies/adverse reactions
- Medications
- Vaccinations
- Test results and blood pressure readings
- Problems/diagnoses
- Procedures/investigations
- Codes linked with referrals

All of the above are entered into medical records using codes.

What do I need to know?

If you would like to request to see your DCR, there are some considerations:

- You can look at your records whenever you choose to.
- You can look at your medical records before an appointment to see if there is anything you need to discuss with your GP or nurse such as test results, illnesses that you have had in the past or any new information added to your records.
- You can make sure your medical information is accurate - for example, you will be able to let your GP know if you have an allergy to a medicine that is not recorded.
- Before you go on holiday, you can check if your vaccinations are up to date without having to contact the surgery.

However:

- There may be something you have forgotten about in your record that you might find upsetting.
- It is important to note that what may appear to be an abnormal result may be normal for an individual patient. Our system supplier does not currently allow us to show GP comments alongside test results to help to understand this.
- Your medical record is designed to be used by healthcare professionals. Some of the information may be highly technical and not easily understood.
- You must consider your own responsibilities if you access your DCR – for example not leaving your computer screen visible to anyone you would not wish to see your records.

How do I request access to my DCR?

If you are already registered for SystmOnline, you can use this service to send a request electronically to the surgery. If not, you will need to come into the surgery to register for online services and request access to DCR.

Once we have received your request, either electronically or in person, we will give you an application pack. This will contain more information about DCR and an application form that needs to be completed and returned to the surgery if you wish to proceed.

When the application form is returned to the surgery, we will then pass the request to your usual GP, as per guidance from NHS England, to review. Access will usually be granted within one calendar month – during this time, your GP may wish to speak to you to discuss your request.

For more information, please contact the surgery.